

General Questions

Q. How do I access to the virtual platform?

A. If you are paid participant, *please check the personalized URL sent to you by email.*

Q. Where can I find my login information?

A. *Please send an e-mail to secretariat of IMID 2022 (imid@k-ids.or.kr).*

Q. What time zone will be used for the live session?

A. *The session will be held in Korea Standard Time.*

Q. What are the technical requirements needed to participate in IMID Virtual?

A. *You need and internet connection and web browser. For the best viewing experience, we recommend joining the conference using a supported internet browser, which includes Chrome, Firefox, Microsoft Edge or Safari. Our webinar platform does NOT support Internet Explorer.*

Q. Is it possible to record or download presentations files?

A. *All works provided through the IMID 2022 Virtual Platform granted under existing copyright laws and all rights are reserved by original author. To protect to copyright of the presentations, downloads, captures and recordings are strictly prohibited, and legal action can be taken by the IMID 2022.*

Q. Who do I contact for other questions?

A. *If you have any questions, please contact IMID 2022 Secretariat. Then, we will get back to you as soon as possible.*

Q. Who do I contact for a technical help if I have any problems to access?

A. *First, check your internet connection and browser whether they are accessible to our platform. If you still have problems after checking the above points, and still need our technical assistance, please send an email to secretariat of IMID 2022 Secretariat (imid@k-ids.or.kr).*

Registration

Q. How do I register for the conference?

A. *Registration is still open – for more information, please visit <http://www.imid.or.kr/2022/reg.asp>*

Q. I need a registration receipt or a certificate of participation.

A. *You can download it from your 'Registration page' on our official site.*

Q. How can I get Invoice / Receipt / Confirmation letter?

A. *Before completing the payment, you can view the invoice on the 'Registration Online System'. And if you have completed the payment, you can view and download all of them.*

Q. How can I get e-Name Badge / e-Participation Certificate?

A. *If you have completed the payment, you can view and download them on our 'Registration Online System' from August 23rd.*

Q. I can't move to the next process to pay after writing my name and email

A.

- 1. Please unblock the pop-up and remove your cookie.*
- 2. Please try with another browser such as Chrome, Edge, Whale, Safari, etc.*
- 3. Please try with mobile.*
- 4. If you still have same problem, please email to secretariat (reg@k-ids.or.kr).*

Q. How can I check my registration number?

A. *You can check the registration number at the left side of the 'Registration Submission/Status' menu after logging in to the 'Registration Online System'.*

Q. Can I register after the conference starts?

A. *Yes. The Registration Online System will be open until August 27th, so you can register online.*

Program

Q. How can I enjoy the program?

A.

- **Offline:** *All domestic speakers will participate in person and give their presentations offline according to the program schedule. The presentation recordings will be available on our online platform from one week after the end of the conference.*
- **Online (Live-streaming with real-time Q&A):** *The speaker will join the session via Zoom. The presentation will be given live or via pre-recorded video. After the presentation, real-time Q&A with the speaker will follow. The presentation recording will be available on our online platform from one week after the end of the conference.*
- **Online (Pre-recorded video without real-time Q&A):** *The pre-recorded presentation videos will be played according to the program schedule. It will be also available on our online platform from August 23 (Tue.), 2022. A Q&A board will be available on the online platform.*

Q. How can I ask questions?

A.

- **Offline* & Online (Live-streaming with real-time Q&A):** Those who attend live sessions, whether at the scene or through Zoom, can ask questions right after each presentation. (Zoom users: please use a chat window for questions during or right after a talk.). You can also use the Q&A board after the live session.
 - **Online (Pre-recorded video without real-time Q&A):** Please use the Q&A board prepared for each presentation on the online platform.
 - *Offline and Online (Live-streaming) presentations will be uploaded on our online platform from one week after the end of the conference. (from Sep. 5 (Mon.), 2022)*
 - *The Q&A board for each presentation on the online platform will be available for those who miss the live session.*
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Program

Q. How can I access the live-streaming of Opening Ceremony & Keynote Addresses?

A. Click the '[Live] Aug. 24 KEYNOTE ADDRESSES' menu. You can see the live-streaming via Youtube. Opening Ceremony & Keynote Addresses will be held from 15:10 to 17:40 on August 24, 2022 (Korea Standard Time (GMT +09:00)).

Q. How can I participate in voting for the 'Best Poster Awards'?

A. After clicking the 'View' button for the presentation of interest, Click the '♥' button below the presentation you wanted.

**If you would like to cancel it, please click one more time.*

Q. How can I see the presentation file for Tutorials & Workshops?

A. If you registered for tutorials & workshops, you can download the E-Tutorials & Workshops Book in the 'Tutorials & Workshops' menu.
